

1. **Download Call Pilot**
2. **After customer signs an email will be sent to both of you with account number.**
3. **Log In to either your CallPilot app or customer can create account.**
4. **Complete the A.I. verification call.**



Callpilot

App version: 2.7.2



[Previous Recordings](#)

Good Leap Confirmation Call

You have to answer yes into the camera and press yes on the screen

1. Am I speaking to the customer
2. They will confirm your address, phone number and email address
3. Did you review and sign the agreement
4. Do you understand the agreement is for 25 years
5. Do you know you signed a Power Purchase Agreement and confirm the rate & payment amount
6. Do you know the kwh rate will increase 2.99% each year
7. Do you know that you have five business days to cancel the agreement
8. Do you know you will get two bills JCPL & Good Leap
9. Do you know the savings comparison is an estimate and may differ based on weather
10. Do you know this agreement transfers to the new homeowner if you sell your home
11. Did the contractor promise you refunds or payment amounts or promise any other products (Answer No)
12. Upload Answers